



UCT Law @ work  
Professional Development Project



## BREAKFAST SEMINAR

### THE CONSUMER PROTECTION ACT -18 MONTHS LATER: WHAT CAN WE LEARN?

27 SEPTEMBER 2012 ( 08h30- 10h00)

The Professional Development Project of the Faculty of Law, UCT and Juta Law are pleased to present a breakfast seminar on the Consumer Protection Act cases which have been heard since the Act came into effect.

#### About the seminar

Join Elizabeth de Stadler, editor of Juta's Consumer Law Review for a focused discussion of the Consumer Protection Act cases which have been heard since the Act came into effect 18 months ago. The first year and a half has taught all consumer law practitioners some valuable lessons about managing our clients' risk under the CPA and how to deal with complaints. This session will focus on cases which have already been heard under the CPA and the first NCT judgments

#### Who should attend?

Attorneys, in-house legal advisors and compliance officers.

#### Course presenters

**Elizabeth de Stadler** is a practicing attorney in Cape Town. Her practice comprises (inter alia) of general regulatory compliance due diligences; training and workshops on regulatory compliance; opinion work on the Consumer Protection Act, the National Credit Act, Banking Law, Gaming and Lotteries, Medical Law, Marketing Law and Contract Law; and plain language drafting (terms and conditions). She has conducted several compliance due diligences for large companies in the manufacturing and retail industries.

Elizabeth has been giving workshops and advice on the CPA since 2006 while she was still employed by Webber Wentzel. She has presented workshops to various companies, law firms and government departments.

In addition to writing her PhD dissertation (*The consumer's right to quality goods and services: a comparative analysis of the Consumer Protection Act 68 of 2008*) she is a co-author of a consumer law textbook which is to be published by Juta Publishing and has been appointed as the editor of the *Consumer Law Review*.

<b>Entry requirements</b>	None
<b>Examination requirements</b>	None
<b>Award of certificate</b>	A certificate of attendance will be awarded to attendees
<b>Course fee</b>	R 300 per delegate

**Closing date for registration**

Tuesday 25 September 2012

**Registration and enquiries**

Please contact the Professional Development Project:

**Paula Allen** on 021 650 5558

**Andrea Blaauw** on 021 650 5413

**Fax:** 021 650 5513

**Email** [paula.allen@uct.ac.za](mailto:paula.allen@uct.ac.za) / [andrea.blaauw@uct.ac.za](mailto:andrea.blaauw@uct.ac.za) /  
[irena.wasserfall@uct.ac.za](mailto:irena.wasserfall@uct.ac.za)

**OR** visit the Law Faculty Website <http://www.uct.ac.za/law>

**Physical address**

Professional Development Project

Rm 3.20 Kramer Law Building

Middle Campus, UCT

Rondebosch, 7700

**Postal address**

Professional Development Project

Rm 3.20 Kramer Law Building

Middle Campus, UCT

Private Bag X3

Rondebosch, 7701

Office Use Only:

Ps no:

Student no:

Group Entry no:

## REGISTRATION FORM

### BREAKFAST SEMINAR

### THE CONSUMER PROTECTION ACT -18 MONTHS LATER: WHAT CAN WE LEARN?

27 SEPTEMBER 2012

**Venue:** Law Faculty, Middle Campus, UCT but details to be confirmed

**Closing date for Registrations:** Tuesday 25 September 2012

**Please complete in full.** Use **ONE** form per person registering and please write clearly.  
Incomplete forms will not be processed.

Please return completed forms via: **Fax** 021 650 5513

**Email** [paula.allen@uct.ac.za](mailto:paula.allen@uct.ac.za) or [andrea.blaauw@uct.ac.za](mailto:andrea.blaauw@uct.ac.za)

APPLICANT DETAILS	
Title:	Surname:
ID:	Name:
Full names (to appear on certificate):	
<b>Contact details must be completed in full</b>	
Postal address:	
	Postal code:
Home telephone:	Cell:
Work telephone:	Fax:
Email:	
<b>This information is required for UCT reporting purposes</b>	
Gender:	Race:
Were you previously registered as a student at UCT?	<b>YES / NO</b>
If <b>YES</b> , what was your student number?	Student No:
Do you have any special dietary requirements? Please be specific.	
Do you have any other special requirements that we should be made aware of? Please provide details.	
Do you require parking on campus?	
What qualifications do you hold?	
Do you need information about accommodation?	<b>YES / NO</b>

You will be responsible for making your own bookings and settling your accounts, but we can send you a short list of accommodation options available in the area.	
Where did you see the information about the course?	

PAYMENT DETAILS	
<b>Please complete in full</b>	
<b>Name of firm / organisation / person responsible for payment</b>	
VAT registration number:	
Postal address:	
	Postal code:
Street address:	
	Postal code:
<b>Name of contact person at firm / organisation:</b>	
Email:	Cell:
Tel:	Fax:

Course fee (VAT exempt)	R 300
The course fee includes a light breakfast and parking.	
<b>Payment must be made within 30 days of date of invoice</b>	

<b>DISCOUNTS:</b> Groups of 5 or more from the same firm/organisation may apply for a discount	
5–10 people = 10%	10–20 people = 15%

<b>PAYMENT OPTIONS:</b> (Please indicate clearly which method you will use)	
<input type="checkbox"/> <b>Once off payment:</b>	
<input type="checkbox"/> By direct deposit	
<p><b><u>If your company is paying for you, please use these bank details:</u></b></p> <p><b>Bank:</b> Standard Bank  <b>Account name:</b> The UCT Number One Account (current account)  <b>Branch:</b> Rondebosch  <b>Branch Code:</b> 025009  <b>Account Number:</b> 071 503 854</p>	<p><b><u>If you are paying for yourself, please use these bank details:</u></b></p> <p><b>Bank:</b> Standard Bank  <b>Account name:</b> UCT Law@Work (current)  <b>Branch:</b> Rondebosch  <b>Branch Code:</b> 025009  <b>Account Number:</b> 270 653 007</p>
<i>Proof of payment to be faxed to 021 650 5513 or e-mailed</i>	
<input type="checkbox"/> <b>By cheque:</b>	Made out to <b>UCT</b>
<input type="checkbox"/> <b>By credit card:</b>	Master or Visa cards only
Please request credit card payment form from Andrea Blaauw (andrea.blaauw@uct.ac.za) or Paula Allen (paula.allen@uct.ac.za)	
<input type="checkbox"/> <b>2-month payment plan:</b>	50% payable on registration Balance payable within 60 days of invoice
Special application may be made to pay a reduced fee, based on financial need. If you wish to apply for a reduction, please submit a full motivation, with a statement of income and expenditure, including a list of	

liabilities due under credit or instalment agreements.		
<b>May we add you name to our mailing list to receive notification of further courses?</b>	<b>YES</b>	<b>NO</b>

### **TERMS AND CONDITIONS**

- 1 You will be invoiced for your attendance. Payment must be made within 30 days of date of invoice.
- 2 We reserve the right to refuse attendance to the seminar/ workshop/ course if the fee is outstanding. Please note that if the fees are still outstanding within 90 days of invoice, the debt will be handed over for collection.
- 3 Cancellations:
  - (a) You may cancel your registration in writing BEFORE the closing date for registrations.
  - (b) Those who have registered and have not cancelled in writing BEFORE the closing date for registrations will be liable for 75% of the course fee.
  - (c) Should you fail to attend the seminar/ workshop/ course without having cancelled as above, you will not be entitled to a refund if you have already paid.
- 4 UCT reserves the right to cancel the course if insufficient registrations are received; in which case, the course fee will be refunded in full if already paid.
- 5 Submission of this form will be taken as acceptance of the conditions above.

**I acknowledge that I have read and accept all the terms and conditions set out in this registration form and consider myself bound by them.**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date